# BEFORE THE DEPARTMENT OF INSURANCE STATE OF NEBRASKA

SEP 12 2005

FILED

STATE OF NEBRASKA DEPARTMENT OF INSURANCE,	)	The state of the s
PETITIONER,	)	CONSENT ORDER
VS.	)	
SENTRY LIFE INSURANCE COMPANY,	)	CAUSE NO. C-1534
RESPONDENT.	) ) )	

In order to resolve this matter, the Nebraska Department of Insurance ("Department"), by and through its attorney, Martin W. Swanson and Sentry Life Insurance Company, ("Respondent"), mutually stipulate and agree as follows:

## **JURISDICTION**

- 1. The Department has jurisdiction over the subject matter and Respondent pursuant to Neb. Rev. Stat. §44-101.01, §44-303 and §44-1536 et seg and Title 210, NAC, Chapter 19.
- 2. Respondent is a licensed insurance company under the laws of Nebraska at all times material hereto.

#### STIPULATIONS OF FACT

- 1. The Department initiated this administrative proceeding by filing a petition styled State of Nebraska Department of Insurance vs. Donald Grantham, Cause Number C-1534 on August 17, 2005. A copy of the petition was served upon the Respondent at the Respondent's address registered with the Department by certified mail, return receipt requested.
- 2. Respondent violated Title 210 NAC Ch. 19 §§007.01, 008.01 as a result of the following conduct:

- a. On March 3, 2005, Respondent received an application for life insurance from their agent, Donald Grantham (Grantham). Respondent's policy replaced the former life insurance policy issued by New York Life for Dennis L. Hullman.
- b. In the Notice Regarding Replacement the Agent's signature is left blank.
- c. Respondent admitted, in a letter dated April 28, 2005 to Cynthia J. Williamson, Insurance Investigator for the Nebraska Department of Insurance, that the replacement form was not signed due to a "processing error." A copy of the replacement, without the signature was sent to New York Life.
- d. Grantham, in a May 9, 2005, issued a statement through Sentry Insurance that the "Sentry Life Home Office failed to return the form to me for my signature before proceeding with the processing of the application."
- e. In a letter dated May 10, 2005 to Williamson, Respondent admitted that the home office staff neglected to return the illustration and replacement forms for Grantham's signature.
- 3. Respondent was informed of his right to a public hearing. Respondent waives that right, and enters into this Consent Order freely and voluntarily. Respondent understands and acknowledges that by waiving his right to a public hearing, Respondent also waives his right to confrontation of witnesses, production of evidence, and judicial review.
  - 4. Respondent admits the allegations contained stated in Paragraph #2 above.

#### CONCLUSIONS OF LAW

Respondent's conduct as alleged above constitutes a violation of Title 210 NAC Ch. 19 §007.01 and §008.01.

## **CONSENT ORDER**

sety life It is therefore ordered by the Director of Insurance and agreed to by Respondent, Dona Grantham, that be shall pay an administrative fine of \$1500. The fine shall be paid in total within thirty days after the Director of the Department of Insurance affixes his signature to this document

and approves said consent agreement. The Department of Insurance will continue to retain jurisdiction over this matter and shall prosecute any other violations for failure to comply with this Consent Order. In witness of their intention to be bound by this Consent Order, each party has executed this document by subscribing their signature below.

Date

Martin W. Swanson, #20795

Attorney for Nebraska Department of Insurance

941 "O" Street, Suite 400

Lincoln, Nebraska 68508

(402)471-2201

State of Wisconsin
County of Portage

On this Lith day of Soptember, 2005, Kevin P. Castleson behalf of Respondent, Sentry Life Insurance Company, personally appeared before me and read this Consent Order, executed the same and acknowledged the same to be his voluntary act and deed.

I hereby certify that the foregoing Consent Order is adopted as the Final Order of the Nebraska Department of Insurance in the matter of State of Nebraska Department of Insurance vs. Sentry Life Insurance Company, Cause No. C-1534.

STATE OF NEBRASKA DEPARTMENT OF INSURANCE

L. TIM WAGNER

Director of Insurance

September 13, 2005

Date

### CERTIFICATE OF SERVICE

I hereby certify that a copy of the executed Consent Order was sent to the Respondent, at 1800 North Point Drive, P.O. Box 8027, Stevens Point, WI 54481-8027, by certified mail, return receipt requested on this day of Suphubay 2005.